



OFFICIAL RESPONSES TO VENDOR QUESTIONS RFP-2018-BDS-04-COMPR

No.	Question	Answer										
1.	General: What efforts or gains have been made thus far toward achieving the program goals? And what role did the department play in those activities	<ul style="list-style-type: none">a. The program has served approximately 1,000 children with special health care needs, each year.b. The Department provides data support, training, consultation, monitoring, and oversight. Annual reports completed by the vendor and family satisfaction surveys completed by the department demonstrate that in the last 2 years services have been operating effectively with a high level of family satisfaction.										
2.	General: What is the current staffing (FTEs) used to accomplish this SOW? Is the current staffing sufficient to meet the goals of this SOW?	The staffing is variable based on enrolled children at any one time. The current vendor uses FTE and PTE staff to fulfill the activities of their proposal. It is premature to comment on the sufficiency of the current staffing level – this will be identified by the current vendor in their annual report and then reviewed by the Department.										
3.	General: Will DHHS accept late LOI and if so, may said vendor participate in the Q &A?	We expect LOIs to be submitted by the deadline. No questions may be submitted after this Q&A is posted.										
4.	General: Please provide a list of LOI received by DHHS?	We do not provide information on other applicants.										
5.	General: What is the current number of recipients eligible for the program, receiving this service and those on a waiting list? What is the current budget for this program? What is the current staffing level for this program and is it sufficient to meet the goals of this SOW?	<p>There is not an identified wait list for these services. The wait time for services can be variable.</p> <p>The number of children served by this program in the last 5 years is:</p> <p>By SFY</p> <table><tr><td>2012</td><td>2013</td><td>2014</td><td>2015</td><td>2016</td></tr><tr><td>1159</td><td>1042</td><td>1000</td><td>1089</td><td>1025</td></tr></table> <p>The budget is a combination of successful third party billing (this information is specific to the current vendor</p>	2012	2013	2014	2015	2016	1159	1042	1000	1089	1025
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New Hampshire Department of Health and Human Services
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		and will not be identified in this response). The FY contracted funding for the CNN is public information and is \$268,525.00.
6.	Section 3.2.2.2: Does this refer to evaluation plan for the program or evaluation plan for the providers of service for the program?	This refers to an evaluation plan for the children they serve as well as collaboration on the overall evaluation of program services
7.	Sections 3.4.5 and 3.4.7: If clinical staff are employed by the vendor why do they need to maintain a provider number and credentialing with CAQH? They will not be billing as independent practitioners. As above regarding professional liability insurance. If the proposing bidder covers all employees under the blank practitioner coverage, is that acceptable?	If they will not be billing as independent practitioners the bidder may describe their plan for billing and credentialing. The bidder may describe if there is an alternate plan for the arrangement of professional liability coverage
8.	Section 3.5: If clinical staff are employed by the vendor why do they need to maintain a provider number and credentialing with CAQH? They will not be billing as independent practitioners. As above regarding professional liability insurance. If the proposing bidder covers all employees under the blank practitioner coverage, is that acceptable?	Please see above
9.	Section 4.1.2: Is the \$ 553,160 funding based on the entire contract period or annually?	The entire contract period – SFY 2018 and SFY 2019
10.	Question 1: What is the current process for intake, eligibility, and services? Is the system working?	The current process, generally, is that the vendor is the recipient of new and updated applications for services and referrals. The vendor determines eligibility based on the type of specialty care provided utilizing the criteria identified in He-M 520. The determination of service provision is determined based on the child's individual needs and in coordination with He-W 549. The framework is supported by an online database (utilization is required) for demographic information, program enrollment and encounter tracking. This framework has proven to support the mutual needs of the Department and the Vendor.
11.	Question 5: Who are the major community partners regarding medical homes and how receptive have they been to participate? What barriers exist today to keep this partnership from	This is determined by the strength of relationships between the bidder and health care providers and health care provider interest. The Department has resources available



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	flourishing?	to support this relationship building.
12.	Question 6: May we submit our FY 16 annual report which contains all the requested information?	The bidder may determine how they would like to support their proposal and answer the questions in the RFP. It is recommended that the bidder, wherever possible, clearly link the specific information in an attached document to the question it is intended to answer.